



Install Instructions

SterlingVOICE™ 15.3

Connect Client for Mac

Connect Client for Mac is a native macOS application, which offers Personal Features, plus additional Mac specific elements.

Connect for Mac provides options for controlling the following features:

- Visual Call Control
- Visual Voicemail
- Call handling mode
- Call handling mode settings
- Voicemail notification delivery settings
- Find Me settings
- External Assignment settings
- Passwords for Connect and Voicemail

Connect provides the following Mac specific features:

- Dial contacts directly from Mac Address Book
- Import contacts from Mac Address Book to the Mitel server so that personal contacts can be accessible from the user's other instances of Connect Client.
- Allows dialing from many applications using macOS services
- Can be kept in Dock and opened at startup like any Mac application.
- Dock icon displays a Badge with missed call and unheard voicemail counts
- Background notifications of incoming calls and voicemails

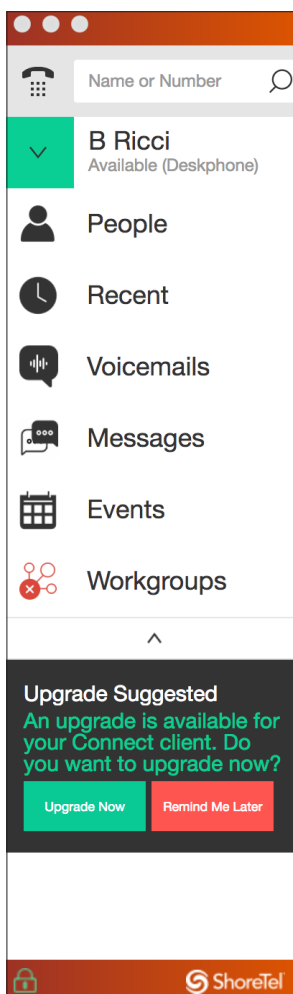
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Because you are currently running v15.1, you will be prompted to upgrade to v15.3.

Here are the steps to upgrade when you get this notice:

1. Please save all your work. Close all applications.
1. Click on the green 'Upgrade Now' button.
3. The upgrade progress status will be given.



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1. Download the Connect Client installation software for Mac at:

<http://sterling.net/Support/>

Please make sure to download SterlingVOICE™ v15.3

2. Please save all your work.
Close all applications.
3. Run the installation software.
4. To install Connect for Mac, click and drag Connect to your Applications folder.
5. When the install completes, find the new Mitel Connect App Icon in your applications folder and launch the program.

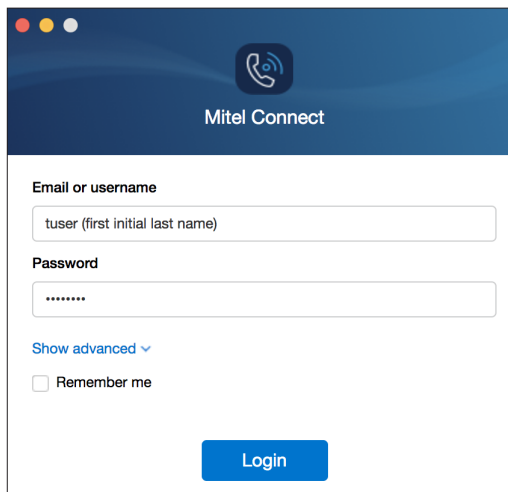


INSTALL INSTRUCTIONS CONTINUED

Connect Client for Mac

6. Enter your username and password.
(An email address will not work)

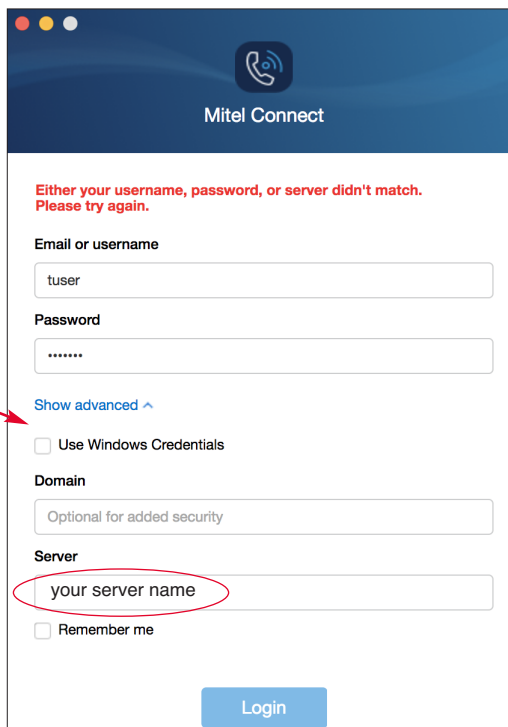
If you have forgotten your password, please contact our Support Team at 503-968-8908, option 2.



7. The next window will need the Server Address.

Do NOT check the box
"Use Windows Credentials"
(Domain needs to remain blank)

Please contact support to
get your server name.



8. Your installation is complete! If you have any questions or concerns, please call our Support Team at 503-968-8908, option 2.